

**Programme for Strengthening the Central Bank Capacities in the Western Balkans  
with a view to the integration to the European System of Central Banks, Phase II**

Study Visit for the Bilateral Measure BM 6.3. Insurance supervision  
for the Central Bank of the Republic of Kosovo

Partner institution: Croatian Financial Services Supervisory Agency

Transfer of the experiences of the Croatian insurance market related to actuarial supervision

Zagreb, Republic of Croatia, 11 – 13 September 2023

**Agenda**

**11 September 2023**

- 09:00 – 09:30 Welcome to HANFA
- 09:30 – 12:00 HANFA's examples and experience in on-site and off-site supervision topics (Supervisory intervention; Template/procedure relating to the early warning indicators, corrective issues and other supervisory intervention measures; Corrective tools and procedures; Escalating supervisory measures..)
- 12:00 – 13:00 *Break*
- 13:00 – 14:30 HANFA's Risk assessment framework for insurance
- 14:30 – 16:00 HANFA's actuarial supervision examples
- 16:00 – 17:00 Writing mission report

**12 September 2023**

- 10:00 – 12:00 Meeting with representatives of Croatian Insurance Bureau (HUO)  
Topics:
- About HUO – Overview of responsibilities and activities
  - MTPL liberalization – experience in Croatian insurance market
- 12:00 – 13:30 *Break*

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13:30 – 16:30 Meeting with representatives of Croatian Actuarial Association (HAD)

Topics:

- About HAD – Overview of responsibilities and activities
- MTPL liberalization – experience in Croatian insurance market

16:30 – 17:30 Writing mission report

**13 September 2023**

10:00 – 12:00 Meeting with representatives of Allianz Hrvatska d.d.

Topics:opics:

- Overview of Allianz Hrvatska MTPL and Casco pricing models
- Allianz Hrvatska - Company experience in MTPL liberalization

12:00 – 13:30 *Break*

13:30 – 16:30 HANFA's actuarial Solvency II experience

16:30 – 17:00 Writing mission report

**Participants:**

**Central Bank of the Republic of Kosovo:**

Shpetim Mehmeti

Gentiana Godeni

Rrezarta Korbaj

**Croatian Financial Services Supervisory Agency:**

Suzana Dumančić

Iva Ivanković

Tanja Đenić Šimundić

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